

# Appendix A

## Reading directions of results

The full questionnaires with answers included in an English version are collected in appendix B. A narrative summary is presented in the pertaining data chapter in the thesis, but the full amount of collected results is gathered here in appendix B. The following part will explain how the results are presented.

In order to systemise the information each respondent is marked with a number so each respondent gets a letter and a number. The numbering of the questionnaires is made according to age the youngest is first and thereby the youngest leader will have the number code of A1, the youngest association member B1 etc<sup>1</sup>. In each questionnaire are every answer gathered under each question and the responses are indicated by a number, in this way it is possible to follow the answer from each respondent throughout the questionnaire. In question 1 and 2 the answers are started together: a female of age 47 is indicated as F47. In questions where it is possible to tick one's answer the respondents are not shown unless they responded. In some questions the respondents are encouraged to formulate an answer, the answers that were not understandable or empty space are indicated by a dash ( - ). The answers are written as exact as possible according to the translator's versions, only changing minor things to make it readable.

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<sup>1</sup> Birthdays are not celebrated as in the western countries and some respondents do not know their age; respondents without and age indicated are last in the numbering after the eldest.

# Appendix B

## Results

### Questionnaire A – for leaders of an informal sector association.

#### What is the size of the informal economy, and how many people are organised?

A1: We are 44.      A2: -      A3: 40-50.      A4: We have gender in our organisation, few is youth.  
A5: 30,000 or more.      A6: It consists of 2000 people.      A7:-      A8: 4000- 5000  
A9: -      A10: There are many of those who are self employed and there are six organisations in Swaziland.  
A11: There are a lot of people in the informal economy.      A12: Self working all of us.  
A13: There are so many organisations and they are six.      A14: -      A15: We are six, 2 women and 6 men.  
A16: We are 6; 2 females, 4 males.      A17: We are 6; 4 males and 2 females.  
A18: We are 10, 6 men and 4 women.      A19: -

**Dear worker and association leader, please answer the following questions as thoroughly as possible. Your comments are personal and you will not be quoted directly. If you wish to elaborate on an answer, please refer to the number of the question and write on the back.**

**1) Male:\_\_\_\_\_ or Female:\_\_\_\_\_ (Please indicate by cross/tick)**

**2) Age: \_\_\_\_\_**

A1: M30      A2: F34      A3: F35      A4: F35      A5: F38      A6: F38      A7: F39  
A8: F41      A9: M44      A10: F45      A11: F46      A12: F47      A13: F48      A14: F50  
A15: M54      A16: M62      A17: M62      A18: M63      A19: F-

#### **3) Name and sector of the association:**

A1: Inhlakanipho Development Enterprise.      A2: NS Vendors      A3: Umtjezo farmers.  
A4: Mtjezi Farmers co-operative – Farming.      A5: Timeleni Bomake.      A6: Timeleni Bomake.  
A7: National Street Vendor.      A8: National Association of Street Vendors.  
A9: Inhlakanipho Development enterprise – farming.      A10: Tjutjuka Women association, Siyatjunga.  
A11: Hlakaniphani bomake.      A12: Year 2000 variety society.  
A13: Tjutjuka Women Organisation, Siyatjunga      A14: National Street Vending of Swaziland.  
A15: Bhanganoma Community Police – prevent crime.      A16: S.D.L.M Investment, agriculture.  
A17: S.D.L.M Investment, agriculture      A18: Sichubekela embilili Farmers co.ops.  
A19: Timeleni Bomake association.

**4) Your position/ role in the association:**

A1: Secretary. A2: Secretary. A3: Chairperson. A4: Chairlady. A5: Treasurer.  
A6: Chairperson. A7: Just a committee member. A8: Chairperson. A9: Chairperson.  
A10: Secretary. A11: Chairperson. A12: - A13: Committee member.  
A14: Committee member. A15: Chairperson. A16: Director. A17: Director.  
A18: Chairperson. A19: Secretary.

**5) How many members are there in the association?**

A1: 12. A2: 40 to 50 members A3: 10 members. A4: 10 members A5: 200 A6:  
100 members A7: 400 members A8: 4000-5000 A9: They are still 12. A10: 10 are  
members. A11: 20 A12: 20 A13: There are 10 members A14: 400  
members. A15: 26 members. A16: 6 A17: 6 A18: 10 A19: Close to 100.

**6) How many do you hope to recruit in a year from now?**

A1: 30 A2: to 100 people A3: 10 and above. A4: Maybe more at least 20 or  
above. A5: 300 A6: We want to be 200 members A7: More than 1000 A8: Is that we  
are more than now. A9: We wish to be 20 in the association. A10: - A11: We are  
expecting 20 more people. A12: - A13: We want to be 15 in the organisation.  
A14: More than 1000. A15: - A16: 50 A17: 50 A18: Our organisation  
operates with 10 members. A19: We are expecting 500.

**7) When was your association established?**

A1: 2009 A2: In 1999 A3: 2009. A4: August 2009. A5: September 2009  
A6: September 2009 A7: 1999 A8: 1999 A9: In August 2009 A10: In 1999  
A11: 2005 A12: 2000 A13: 1999 A14: At 1999 A15: 1985  
A16: 2005 A17: 2005 A18: September 2007 A19: It was started on September 2006

**8) Is the association a member of CIEAS or other coalitions? (Please indicate by cross/tick and elaborate)**

**8A) Yes: \_\_\_\_\_, and why?**

A1: Yes, Networking with other informal economy associations and sharing ideas with people in  
this sector. A2: Yes it is a member of CIEAS. A3: Yes. A5: Yes, I'm member because  
they want us to be one. A6: Yes, indeed a member of CIEAS. A7: Since we are also the  
informal sector. A8: Yes. A9: Because CIEAS has more chances to help on our works and  
some funds to improve the work we are doing. A10: CIEAS is our umbrella just since we are

soft self-employed or self-employer. A11: Yes, we like the help from CIEAS. A12:-  
 A13: Yes, because it is an organisation of those who are self employed and we are so.  
 A14: Yes, since we are all informal sector. A16: Yes, to uplift the small bared associations.  
 A17: Yes, CIEAS helps in the development of informal economy associations into rural areas.  
 A18: We want to improve the communities of the organisation. A19: -

**8B) No: \_\_\_\_\_, and why not?**

A4: No, we have just started, hoping that as time goes on we need to join. A15: We are still collecting the joining fees.

**9) What kind of benefits and activities does the organisation have?**

A1: We do farming for business. A2: We Buy and sell goods that is how we live with our families. A3: I got help from the King's foreign donors by sharing ideas on farming.  
 A4: There is still none, since we have not yet collected, maybe next time. A5: To improve our lives and upliftment. A6: The members ... to work has we see through the way in which they do it. To meet the requirement of the organisation. A7: Through having workshops we get money and lend it within the members. A8: We safe, we lend within the members and save.  
 A9: These are still none since we just started and we don't even have all the working equipment.  
 A10: There is a very little profit since we sew clothes and knit jerseys. A11: We do savings and cooperatives, we feed the orphans. A12: - A13: There is very little profit since we sew clothes and knit jerseys A14: Of course since we are able to feed our families by selling vegetables. A15: We are trying to deal with crimes, there is still no profit, maybe as time go by.  
 A16: It gains to uplift myself and others in the community. A17: I get better ideas of running my business. A18: The profits are that we sale maize and built a poultry for chickens. A19: -

**10) Do you think the activities have been successful and beneficial for the members?**

**(Please indicate by cross/tick)**

**Yes, very:** A5, A6, A16, A17, **Yes, to some extend:** A1, A2, A4, A5, A7, A8, A9, A11, A14, A15, A18,

**No, not really:** A5, A10, A13, A14, **No, not at all:** \_\_\_\_\_

**11) Do you have activities planned for the next year? (Please state the nature of the activities)**

A1: Yes we do have, we were planning to have more business, like breeding indigenous chicken.  
 A2: Yea we wish to have a cold room if we can find help. A3: Farming. A4: We are hoping to buy lorry.... to transport our maize to the market. A5: We want to bread

chickens and pigs and sewing projects. A6: Yes we need to keep chickens, to lend money, to sew, and to cultivate a garden. A7: We wish that the town council can give us a place for starting our project of sewing clothes. A8: We wish to open a warehouse, cold room, and have a stock. A9: We wish to have money and buy a grinding mill so that we can grind maize and sell the products. A10: Yes, we hoped to knit more jersey. A11: We have envisaged having a saw mill and doing farming of all kinds. A12: A13: These are like sewing school uniforms and jerseys. A14: We need to find a wholesale if we can find any help. A15: We proposed to have some hiring tents, to earn a profit. A16: To employ people to get and to help disabled (grandfathers and grandmothers and OVC's (Author: Orphans and Vulnerable Children) A17: Yes, employing others. A18: We wish to grow maize and sell it as mealy meal. A19:-

## **12) How much is the membership fee in the association?**

**Nothing:** \_\_\_\_\_ **Less than E5:** A2, A7, A11, A15, **More than E5:** A1, A3, A4, A5, A6, A8 (E50), A9, A10, A13, A 14, A12, A17, A18 (E120),

## **13) How does the membership of CIEAS affect the association and the activities?**

A1: CIEAS helps us in our development and built our capacity as associations. A2: CIEAS is the leader of all the organisations in Swaziland. A3: Help us to be in connection with the King's foreign donors. A4: It helps us through workshops and gives us money to improve our works. A5: It opened our eyes. A6: Through telling us to work on our own and improve our community. A7: We hope that CIEAS can charge E150.00 each year since it helps us. A8: Since CIEAS is the one above all the organisations of those who are self employed. A9: By being a member of CIEAS you get knowledge and money to run your businesses. A10: It does since CIEAS is an umbrella for these who are self employed and we are just that. A11: They help us in capacity and development. A12:- A13: CIEAS is a coalition of our coalition. A14: We can be helped if CIEAS can provide some funds to improve our businesses. A15: CIEAS can help if it gives us money to buy what we need. A16: CIEAS helps our association and it must go at our communities where we are. A17: CIEAS helps us developing ourselves because they also come to the rural areas. A18: - A19: -

**SFTU is an alliance of CIEAS and a collaborating partner with the Danish funder LO/FTF, whose main objective is to improve the work and living conditions of the workers in both informal and formal economy; it is involved in poverty alleviation through decent work.**

#### **14) What is your impression of the work of SFTU?**

A1: The SFTU is the voice of the people. A2: Is that SFTU is the coordinator of workers and employers. A3: It improves our welfare and helps us to be open minded. A4: SFTU helps workers to work on the right conditions (it looks for the worker's rights). A5: It looks for welfare of workers. A6: They fight for the rights of the worker's working conditions and wages. A7: It fights for the rights of the workers in all aspects. A8: It fights for the worker's rights. A9: It is an organisation that fights for the workers right in working conditions, working hours and wages. A10: It is an organisation that fights for the rights of workers in all the aspects. A11: It helps to improve the welfare of workers. A12: - A13: It is an organisation for the workers it helps us as workers too. A14: It helps through negotiating with the government and gives us rights to sell our goods. A15: It looks after welfare and helps people to get their money. A16: It is the voice of the workers in the country. A17: SFTU is a worker's organisation. A18: We only know that it works for the welfare of all the workers. A19: -

#### **15) Is SFTU playing a meaningful role in the development of Swaziland?**

A1: I don't know. A2; It is helpful for the workers and ordinary people. A3: Yes. A4: Yes, for helps for workers to have those who look for the worker's rights. A5: Yes. A6: Indeed, we are together this is because of SFTU. A7: It improves the laws of employees and those who are self employed. A8: Yes. A9: Yes, because of those who are in ... and these is no money at all. A10: Its work are evident, there are funds for the aged people and the free education. A11: Only in towns and not in rural areas. A12: - A13: Indeed it is evident. A14: It helps us especially the workers, even ordinary people. A15: It speaks on behalf, to get what we need. A16: Yes. A17: Yes. A18: It helps the urban areas only. A19: -

#### **16) Do you appreciate the efforts made by SFTU to democratise in Swaziland?**

A1: Yes, but only to those people living in urban areas. A2: Yes, for the workers. A3: - A4: SFTU is good since even if you work for individuals that person knows how to treat you and your wages. A5: Yes by helping our upliftment. A6: Their work is evident and we thank SFTU very much. A7: Indeed it is evident since it fights for the rights of the workers. A8: Yes. A9: Yes because there are employers who were taken to court betraying their employees. A10: It is evident indeed. A11: Yes it is visible. A12: - A13: It is evident because there are aged funds and there is also free education in primary school. A14: Yes, since it is trusted by the government. A15: Its works are evident since it fights for human rights. A16: Yes, it is visible. A17: It can be seen. A18: It helps in the urban areas only. A19: -

**17) Do you think the informal economy is a major employer in Swaziland? (Please indicate by cross/tick)**

**Yes:** A2, A3, A4, A5, A6, A7, A8, A9, A10, A11, A13, A14, A15. **No:** A1, A16, A17, A18.

**I have no idea:** \_\_\_\_\_

**18) Are there more women than men in the informal sector?**

A1: Yes, there are more females.      A2: Yes, there are more women than men.  
A3: -      A4: There are more women since they are more in nature and they easily get to understand things easier than.      A5: Females are many.      A6: Yes, there are more women than men.      A7: There are more women than men.      A8: Yes.      A9: There are more women than men.      A10: These are more women.      A11: Yes there are more females than men.  
A12: -      A13: There are more women      A14: They are in numbers since there are not jobs for all.      A15: There are more women than men in all sorts of works.      A16: Yes, there are many.      A17: They are many.      A18: There are more women than men.      A19: -

**19) Are there many children in the informal economy? (Under the age of 15)**

A1: There are few of them.      A2: There are very few small most of them are in school.  
A3: -      A4: No they are few      A5: There are very few below that age.      A6: There are none, most of them they are above 15 years.      A7: There are none since they are in school.  
A8: They are not that many.      A9: No they are few.      A10: They are very few most of them are at school.      A11: People below 15 are at school.      A12: -      A13: There are very few, most of them they are in school.      A14: Yes, from the age of 15 years and so on.      A15: There are few of them.      A16: Very few.      A17: They are few.      A18: They are all in school.  
A19: -

**20) Are there many young people in the informal economy? (Between the age of 15- 35)**

A1: There are a few.      A2: They are so many.      A3: -      A4: They are few most of them are looking for employment in towns.      A5: They are 30      A6: There are some, but most of them are above 35 years.      A7: There are many.      A8: They are many.      A9: They are but very few.      A10: There are very few, most of them want to be employed.      A11: Quit a large number.      A12:      A13: There are very few, most of them they are looking for jobs.  
A14: There are so many.      A15: They are very few.      A16: Not many.      A17: They are few.      A18: There are few.      A19: -

### **21) Is it a problem that the informal economy is so huge, why?**

A1: It is not a problem, as the economy grows when a lot of people work. A2: Most of them they are uneducated so they do not work. A3: - A4: It's because there are no jobs and decentralisation sends people back home. A5: - A6: No, that is wonderful, we really appreciate it. A7: It is a problem since the government of Swaziland does not help us. A8: There are no employments and the country itself does not have any democracy. A9: They are too because there are no job and most of them found themselves working for themselves. A10: It is not a problem since there are no jobs, so it is better to be self employed. A11: Yes, it is a problem because there is no money to support the people. A12: A13: It is not a problem because there are no job opportunities. A14: It is because there are no jobs in Swaziland. A15: There is no employment at all. A16: It is not a problem as the economy goes up if a lot of people are working. A17: It's not a problem because the economy grows. A18: Most of them they are employed in towns and it is not a problem. A19: -

### **22) How can these issues be best handled?**

A1: It would not be a problem only if the people are foreigners and that would take all the wealth for their own countries. A2: We need to come together and share ideas. A3: - A4: If there can be job opportunities and skills to empower people on their surroundings. A5: - A6: Most of the people are reluctant; hence there is no life without work these days. A7: If we can come together we can achieve a lot. A8: Only if the country can be more democratic. A9: There are no problems except there are no capital and skills A10: - A11: Only if we can be assisted with funds. A12: - A13: - A14: If the government can help us. A15: There should be more employment opportunities, especially in the rural areas. A16: It is a problem if a lot of people are not Swazi, as the money is taken out of the country. A17: - A18: - A19: -

### **23) What do you think needs to be done for further organisation of informal workers in Swaziland?**

A1: There has to be one association that represents all the others. A2: We need to talk problems that we face so that we can work and achieve more. A3: - A4: We need workshops and more markets so that we can be empowered from working. A5: Workshops. A6: We need more workshops to improve our knowledge on self-employment. A7: Only if we come together. A8: We need to organise people especially those in rural areas. A9: We need workshops and have more debates and look at what we can do to prosper. A10: Is that each constituency centre have a selected member. A11: Capacity building for the association through

workshops. A12:- A13: By having CIEAS members in all communities of Swaziland  
A14: We can do it if we can come together hand in hand. A15: Let them have workshops and  
share ideas. A16: All the associations must be one, which can be the voice of everyone. A17:  
There should be one association where we can affiliate. A18: It is that get more help for  
starting more jobs. A19:-

#### **24) How do you think the association and CIEAS could get more members?**

A1: We can get more members if the other people see CIEAS really helping the people. A2: On  
my view, we need more members to the organisation. A3: - A4: Is that CIEAS' members  
are in good status in life so that more people can wish to join. A5: Working co-operatively  
together. A6: By being faithful to work and through doing it in the proper manner. A7: It  
needs to improve terms of the members and educate more people. A8: Organising, lobbying.  
A9: She can do this by improving the lives of those who are members. A10: It can find more  
members if we as members explain more about CIEAS to those who are not members.  
A11: By seeing others develop. A12: A13: We can have members by educate them about  
CIEAS and then ask them to join. A14: It can get more members but even now we are many.  
A15: This can be achieved if CIEAS can help those who joined, so that others can see that  
prosperity and wish to join also. A16: By that, the associations who recruited help must help  
people to see that it works. A17: By helping the people with their needs so that other people  
would want to join. A18: by improving the terms of the workers. A19: -

#### **25) Do you wish Swaziland was more democratic? (Please elaborate your answer)**

A1: Yes, freedom brings good welfare to the people and the economy is sustained. A2: My  
opinion is that we need of majority is important so that we can work together. A3: -  
A4: Yes especially those who are in rural areas and where we can buy with our little money since  
we are still starting our businesses. A5: Yes, I want it to be free. A6: We wish to be free so  
that we can work efficient. A7: I wish people can be taught more and the government can  
play a good role to the people. A8: We wish to be in one accord. A9: It helps all people but  
it must help especially those on the rural areas. A10: Yes because we are not independent in  
all aspects of life. A11: Yes, I so much wish Swaziland was democratic. A12:-  
A13: I wish very much. A14: I want mostly because as for now are oppressed. A15: Indeed,  
through having more opportunities of employment especially in the rural areas. A16: Yes I  
wish, because if people are free, their lives are free and job opportunities are opened.  
A17: Yes I so much wish we were free, because we would have better lives and have more job  
opportunities. A18: - A19: -

**26) If yes, how could it be achieved?**

A1: We can get democracy when the “voiceless” the government and force her to remove laws that oppress the people. A2: We need to discuss the issues together. A3: - A4: Through speaking and getting better lives even though we are on the rural areas. A5: We need to be one and be together to get freedom. A6: We need to speak with our government in the way that she will hear us. A7: By teaching people their rights. A8: To work hand in hand. A9: Especially concerning money hat will help us small business people. A10: If we come together working hand in hand. A11: Equal distribution of funds. A12: - A13: Through working hand in hand. A14: Is that the SFTU speaks more of our welfare. A15: Only if we can come together, wishing a single thing. A16: People of Swaziland must be one and tell government to change worker unfriendly laws, for job opportunities to be opened. A17: The civil society must unite and force government to remove all oppressive laws. A18: - A19: -

**Thank you so much for your kind participation, and I wish you good luck.**

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**Questionnaire B - for informal workers, who are a member in an association.**

**What is the size of the informal economy, and how many people are organised?**

B1: So many. B2: - B3: 100s of people. B4: 100s, they are a lot. B5: 100 people. B6: 100s peoples. B7: 100s, they are a lot. B8: They are approximately 5000 members. B9: - B10: - B11: There are 50 of them. B12: - B13: We are six; two females, four males. B14: They are ten. B15: 100s of people, they are many. B16: A lot of unions and a lot of self-employed. B17: 100s of people. B18: 100s, they are many people. B19: 100s, they are a lot. B20: 100s of people. B21: Ten members; five men and four women. B22: Only 49 people who work in our organisation. B23: There are a lot of people in this sector. B24: - B25: More women. B26: - B27: Not much. B28: - B29: 100's (many). B30: 100's B31: 4000-5000 B32: 100s of people. B33: They are ten. B34: Many. B35: 100s, they are many people. B36: There are a lot. B37: - B38: - B39: 100's they are a lot. B40: There a many. B41: 100's they are a lot.

B42: 100's they are a lot. B43: 100s of people. B44: 100's they are a lot. B45: 100's of people, they are a lot. B46: 100's of people, they are a lot. B47: Many of them. B48: - B49: It's big and there are many. B50: - B51: - B52:- B53: 100's of people, they are a lot. B54: 4000-5000 B55: - B56: 4000- 5000 B57: - B58: - B59: Ten members, there are 5 men and 5 women. B60: More associations. B61: 6 females, 3 males and 4 associations. B62: 4000- 6500 B63: - B64: - B65: - B66: 100's of people, they are many. B67: There are many of them. B68: 10 members; constituting of 6 men and 4 women. B69: - B70: - B71: - B72: 30,000.

**Dear worker, please answer the following questions as thoroughly as possible. Your comments are personal and you will not be quoted directly. If you wish to elaborate on an answer, please refer to the number of the question and write on the back.**

**1) Male: \_\_\_\_\_ or Female: \_\_\_\_\_ (Please indicate cross/tick)**

**2) Age: \_\_\_\_\_**

B1: F19 B2: F2 B3: M23 B4: F23 B5: F23 B6: F24 B7: F25 B8: F25  
 B9: F26 B10: F27 B11: F27 B12: F27 B13: F29 B14: F29 B15: F29 B16:  
 F29 B17: F30 B18: F30 B19: F30 B20: F31 B21: F31 B22:F31 B23: F32  
 B24: F32 B25: F32 B26: F32 B27: F32 B28: F33 B29: F35 B30: F35  
 B31: F35 B32: F35 B33: F35 B34: F38 B35: F39 B36: F39 B37: F40  
 B38: F40 B39: F40 B40: F40 B41: F41 B42: -42 B43: F45 B44: F45 B45:  
 F45 B46: F46 B47: F46 B48: F47 B49: F48 B50: F48  
 B51: F48 B52: F49 B53: F50 B54: F50 B55: F50 B56:F50  
 B57: F50 B58: F50 B59: F53 B60: F54 B61:F56 B62: F58 B63: F63 B64:  
 F63 B65: F64 B66: F65 B67: F67 B68:M67 B69: M74 B70: F - B71:  
 F- B72: F-

**3) How do you earn a living?**

B1: Market. B2: Marketing. B3: Self-employed. B4: Hairdresser. B5: Self-  
 employed. B6: Self-employed. B7: By working. B8: Through Marketing. B9:  
 Through selling. B10: Market. B11: Through selling from the market. B12: Baking.  
 B13: Street vendor. B14: By selling goods. B15: Self-employed. B16: Market.  
 B17: Self-employed. B18: Self-employed. B19: Self-employed B20: Selling  
 clothes. B21: Farming and poultry. B22: Through selling fruits. B23: Self-employed.  
 B24: - B25: Selling on markets. B26: Market, vegetables. B27: Teaching children.  
 B28: By selling. B29: Selling clothes. B30: Self-employed. B31: - B32: Working.

B33: Selling goods. B34: Market. B35: Self-employed. B36: I sell atcha, buns, and fruit. B37: Fruits and vegetables. B38: Marketing. B39: Self-employed.  
 B40: Selling in the market. B41: Self-employed. B42: Self-employed. B43: By selling clothes. B44: Self-employed. B45: Self-employed. B46: Self-employed. B47: Selling in markets, fruits and vegetables. B48: Market. B49: Selling second hand clothes.  
 B50: Though marketing. B51: Market. B52: Street vendor. B53: By selling clothes.  
 B54: Through marketing. B55: I live of selling fruits and vegetables. B56: Through selling on the streets. B57: Street Vendor. B58: Making Vaseline and aloe ageoa. B59: Through cultivating and raising chickens. B60: Market. B61: Street vendor. B62: By being a street vendor. B63: Market. B64: I am a street vendor. B65: Through marketing.  
 B66: Self-employed. B67: Through selling clothes. B68: Farming. B69: Metal works.  
 B70: Market. B71: Street vending. B72: Hawker and marketing cleaning materials and producing Vaseline with aloe agaue.

**4) For how long have you been sustaining yourself?**

B1: 1 year 3 months. B2:15 B3: - B4: 2 years. B5: For about 10 years.  
 B6: For 2 years. B7: It's been 2 years. B8: Only 3 years. B9: 10years.  
 B10: 15 years. B11: Only 2 years. B12: 6 years. B13: 1 year.  
 B14: 8 years. B15: For 7 years. B16: From 13 years till today. (1992 - 2009) B17: For 4 years. B18: It's been 10 years. B19: 6 years. B20: For 3 years. B21: 2 years.  
 B22: Only 3 years. B23: 9 years. B24: - B25: 3 years. B26: 15 years.  
 B27: 5 years. B28: 10 years. B29: 3 years. B30: For 5 years. B31: 10 years.  
 B32: 8 years. B33: Approximately ten years. B34: 18 years. B35: For 17 years. B36: I have done it 2 years. B37: 22 years. B38: For ten years. B39: 5 years. B40: From 1999- 2009. B41: For 5 years. B42: It's been 15 years. B43: 25 years. B44: For about 20 years. B45: About 10 years. B46: For 8 years.  
 B47: From 1986 B48: 20 years. B49: 2001 B50: 10 years. B51: 15 years.  
 B52: 2 months. B53: 35 B54: 20 years. B55: 10 years. B56: Since 1999. B57: 3 years. B58: 5 years. B59: 2 years. B60: 6 years. B61: 20 years.  
 B62: I started in 1999. B63: 20 years. B64: 4 years. B65: Started in 2007. B66: For six years. B67: 20 years. B68: 2 years. B69: 3 years. B70: 15 years.  
 B71: 30 years. B72: 5 years.

### 5) Which organisation are you a member of?

B1: Philani Bomake      B2: Philani Bomake.      B3: Setama Kuphila Hawkers Association.  
B4: Shikitelani Bomake.      B5: Setama Kuphila Hawkers Association.      B6: Setama  
Kuphila Hawkers Association.      B7: Shikitelani Bomake.      B8: Swazi National Street  
Vendor.      B9: Swazi National      B10: Phililani Bomake.      B11: A market member.  
B12: Market association.      B13: S.D.L.M Investment.      B14: Madlangempisi market.  
B15: Setama Kuphila Hawkers Associations.      B16: Philani Bomake, Madlangempisi fruits  
and veg. market.      B17: Setama Kuphila hawkers Associations.      B18: Setama Kuphila  
Hawkers Association.      B19: Setama Kuphila Hawkers Association.      B20: Setama  
Kuphila Hawkers Association.      B21: Sichubekela Emblili Farmers co-ops.      B22: Ngitilung  
ie Inhlakanipho Development Enterprise.      B23: Setama Kuphila Hawkers Association.  
B24: Phililani Bomake Street Vendors      B25: Phililani Bomake.      B26: Phililani Bomake.  
B27: Neps School.      B28: Swazi National Street Vendors.      B29: Setama Kuphila  
Hawkers Association.      B30: Setama Kuphila Hawkers Association.      B31: Swazi National  
Street Vendors.      B32: Shikitelani Bomake.      B33: Madlangampisi Market.      B34:  
Phiani Bomake.      B35: Setama Kuphila Hawkers Association      B36:  
Timeleni B37: National Street vendors.      B38: Phililani Bomake Street Vendors      B39: I  
buy vegetables.      B40: Phililani Bomake Street Vendors      B41: Shikitelani Bomake. B42:  
Setama Kuphila Hawkers Association.      B43: Shikitelani Bomake.      B44: Setama Kuphila  
Hawkers Association.      B45: Setama Kuphila Hawkers Association.      B46: Shikitelani  
Bomake.      B47: Tfufuke Women association.      B48: Phililani Bomake.      B49:  
Sitamakuphila      B50: Phililani Bomake.      B51: Phililani Bomake market association.      B52: -  
B53: Shikitelani Bomake.      B54: Swazi National Street Vendors.      B55: Swazi National  
Street Vendors.      B56: Swaziland Street Vendors National Association.      B57: Phililani  
Bomake.      B58: Timelem + Organisation work, university service.      B59: Sictubetela embili  
Bhanganoma co-ops.      B60: Phililani Bomake Association.      B61: Year 2000 Variety  
association.      B62: Swazi National Street Vendors Association.      B63: Phililani Bomake.  
B64: Madlangampisi Market.      B65: Philani Bomake Fruit Market.  
B66: Setama Kuphila Hawkers Association.      B67: Phililani Bomake.      B68: Sichubekela  
emblili Farmers co-ops.      B69: Madlangpisi Metal Workers.      B70: Philani Bomake  
B71: Phililani Bomake Street vendor.      B72: Individual.

### 6) Which benefits or activities are there for you in the associations?

B1: Food, water.      B2: Money.      B3: We save and invest money.      B4: We save the  
money.      B5: We save the money and invest.      B6: We save and invest our money.

B7: Savings and cooperative. B8: To meet my needs. B9: I'm hoping that the organisation will help us. B10: None. B11: ... is but not enough. B12: I get a little and buy bread. B13: I'm uplifted, I can live. B14: I maintain life of my family. B15: We save and invest the money. B16: Attending workshops. B17: We save and invest. B18: It's a savings cooperative. B19: Savings and cooperatives. B20: We save and invest. B21: Selling maize and chickens. B22: We want to see development in all organisations. B23: Savings and development. B24: I get a little profit. B25: There is none. B26: Money. B27: Nothing. B28: I hope that the organisation will help me in life. B29: - B30: We save the money and invest. B31: I only afford buying food for the children. B32: It's a savings co-operative. B33: In order to survive. B34: Survive with children. B35: I save and invest the money. B36: It borrow me money to finance my projects. B37: None. B38: Nothing. B39: Savings and cooperatives. B40: I get profit from the goods and sell. B41: Savings and cooperatives. B42: Savings and cooperatives. B43: Savings and cooperatives. B44: We save and invest. B45: We save clothes and sell them. B46: We save and invest. B47: Discussions on what we can do. B48: Food and water. B49: We save and borrow. B50: We get money. B51: I get a little and buy food. I also pay school fees. B52: - B53: We save and finance the money. B54: To meet my needs. B55: Teaching kids, food and other aspects of life. B56: School fees and buying fees. B57: Yes. B58: I'm able to work with other people and raise my family. B59: We sell maize cobs. B60: Very little. B61: We plough and help those who are needy. B62: Oneness and money lending. B63: None. B64: I can afford to feed my family. B65: Very little profit. B66: We save and invest. B67: School fees and buying food. B68: I get money. B69: Profit. B70: None. B71: Feed myself. B72: Money.

### **7) Which of these benefits or activities have you used or gained from?**

B1: Looks after my homestead. B2: Buying school fees for the kids. B3: I buy clothes and sell clothes. B4: Buying materials. B5: I stock clothes and sell them to people. B6: We buy and sell clothes. B7: Buying clothes. B8: I buy food and clothes. B9: Profitable. B10: Groceries and school fees. B11: We save and led for profit. B12: - B13: Through budgeting. B14: I feed my children. B15: We stock clothes and sell them. B16: Teach others. B17: We buy and sell clothes. B18: We buy and sell clothes for profit. B19: I buy second hand clothes to sell. B20: We buy and sell clothes. B21: Keep organisation and oversee needs. B22: The organisation is still new, so we have not yet profited of a thing. B23: I buy and sell clothes. B24: I educate, buy

cloth for my family.. B25: School fees and buying food. B26: School fees and food. B27: -  
 B28: Sending children to school, buying food, and clothes. B29: It caters for my kids.  
 B30: Buy stock of clothes and sell them. B31: By saving and shaving with others.  
 B32: Buy and sell clothes to people. B33: Taking care of my children. B34: School  
 fees. B35: I stock clothes and sell them. B36: I put it in the bank. B37: Only for  
 food. B38: I will try, but not yet. B39: I buy clothes and vegetables. B40: I lend to people  
 for interest in the month end. B41: I get interests though shy locking the money and I grow  
 vegetables. B42: I buy clothes and sell them. B43: I buy clothes and sell them to  
 people. B44: I buy clothes and sell them. B45: I stock clothes and sell them.  
 B46: I stock clothes and sell them. B47: Very little profit, one only feed the family. B48:  
 Teach people about food. B49: I buy clothes. B50: For paying school fees for children.  
 B51: It helps me survive. B52: - B53: I buy clothes and sell them.  
 B54: In meeting my needs and paying school fees for my children. B55: - B56: Profitable,  
 because we are able to survive. B57: I learn, take children to school, and feed them. B58:  
 Most of the benefits go to the bank and the rest stays at home. B59: I save for my seeds and  
 try to meet my needs. B60: Helps at home. B61: OVC are given. B62: I support my  
 family. B63: School fees and groceries. B64: I take care of my family. B65: To meet my  
 needs. B66: I stock clothes and sell them. B67: Very little profits (due to the above).  
 B68: To meet other farming needs. B69: I do farming and educate my grand children.  
 B70: Buying food and school fees. B71: To feed myself and the children and also take them  
 to school. B72: Pay school fees.

**8) Is the association a member of CIEAS or other coalitions? (Please indicate by cross/tick and elaborate)**

**8A) Yes: and why?**

B1: Yes, someone has been teaching about CIEAS. B2: Yes, they can teach us.  
 B3: Yes, we need financial help so we can develop ourselves. B4: We want help and  
 development. B5: Yes, we want financial help so that we can develop our business.  
 B6: Yes, we need help so that we can develop ourselves. B7: Yes, we need help to  
 develop. B8: Yes, we find the greatest help from CIEAS. B9: Yes, from CIEAS' help. B10:  
 Yes, because they come to educate. B11: Yes, It is our umbrella. B12: Yes, they  
 come to teach. B13: Yes, because first help come from CIEAS. B14: Yes, this is the  
 organisation. B15: Yes, we want help so that we can develop ourselves. B16: Yes, will get  
 financed help and upgrade us mentally and much more. B17: Yes, we want help so we can  
 develop ourselves. B18: Yes, we need help so that we can develop ourselves. B19: We

want CIEAS to help us develop. B8: Yes, we want help and development. B21: Yes, it helps in self employment. B22: Yes, we are members of CIEAS and need more help from it. B23: Yes, .... , B24: Yes. B25: Yes, for they care for teach us. B26: Should come teach about CIEAS. B28: Yes, I need help from CIEAS. B30: Yes, we want help so that we can develop ourselves. B31: Yes, I'm a member of CIEAS because it is an umbrella to those who are self-employed. We want awareness with members of the other organisations in Swaziland. B32: Yes, we want help and development. B33: Yes, it really provides us with the help we need. B34: Have been educated about CIEAS. B35: We want financial help so we can develop ourselves. B36: Yes, CIEAS comes first. B39: We want to help develop ourselves. B40: It is an umbrella to those who work for themselves. B41: Yes, we are asking for help so that we can develop. B42: Yes, we need help and development. B43: Yes, we need help to develop ourselves. B44: Yes, we want financial help so we can develop ourselves. B45: Yes, we need financial help so we can develop ourselves. B46: Yes, we want help so we can develop ourselves. B47: Yes, let them give us ideas on how to progress. B48: Yes, bring people to teach about it. B49: Yes, we need help so that we can develop. B50: Yes, they once came to teach us. B53: Yes, we need help so that we can develop. B54: Yes. B55: Yes, for it is self-employed just like us. B56: Yes, it is an umbrella for other organisations. B57: Yes. B58: Yes. B59: To improve my life and community. B60: Yes, CIEAS combine informal sector. B61: Yes, because we join. B62: Yes, it's because CIEAS is an umbrella organisation which look for other organisations. B63: Yes, they have come to teach. B64: Yes, to find financial assistance and often needs that we have. B65: Yes, for it helps those who work for themselves. It built us clean market. B66: Yes, we need help so that we can develop. B67: Yes, since we are an organisation just like it. B68: Yes, we need funds to improve our projects. B69: Yes. B70: Yes, women come to learn. B71: Yes, we think CIEAS will help develop us.

### **8B) No: and why not?**

B29: No, we don't know about it. B38: No, we are an organisation that needs to be taught about CIEAS. B51: No, because CIEAS is an organisations that is not close to us. B72: No, because such an organisation was still not in the community.

### **9) What kind of benefits and activities does the organisation have?**

B1: Shelter, water, toilets. B2: We are asking you to build us some shelters. B3: We lack funds to sustain our business. B4: We lack the capital. B5: We lack money to stock clothes. B6: We don't have enough money to stock the clothes. B7: We lack capital to start the business. B8: I wish the organisation could install electricity and water to improve our fruits and

vegetable gardens. B9: I expect help to improve in life. B10: To help finance.  
 B11: We would like them to build some shelters. B12: I wish they could build shelters in our  
 market. B13: Educational workshops on how we can work well. B14: It must give us save  
 funds or ... what we need. B15: We lack money to buy more clothes. B16: Wish to get  
 advanced, get supplies close. B17: We don't have enough money for buying and making  
 markets. B18: We don't have funds. B19: We are short of money/ capital for stocking a lot  
 of goods. B20: We don't have enough money to start business. B21: Organisation wishes  
 to own a truck to send maize to the market. B22: In the organisation we need a tractor and  
 there is no water as all the community. B23: - B24: Shelter, water, toilets. B25: I wish it  
 to help me with funds to improve my project. B26: Short of money. Should fund  
 organisation. B27: I would wish it would provide education opportunities. B28: I need  
 help to improve my organisation. B29: I lack money to develop my business.  
 B30: We don't have enough funds to stock enough clothes. B31: I wish to see progress  
 here in our organisation. B32: We don't have enough money to buy the goods for selling.  
 B33: I need and help that will make my life better. B34: Shelter, water, toilet. B35: We  
 don't have enough money to stock our clothes. B36: I want to improve in my project work to  
 end poverty. B37: There is not enough money to sustain life with our families. B38: It  
 can help me by giving me money to start my business. B39: We lack capital. B40: I  
 would like it to help us in finding water and other market place. B41: We lack capital for us to  
 grow lots of vegetables and sell them to supermarkets. B42: We lack capital to buy the clothes.  
 B43: I lack funds to buy and sell the clothes. B44: We lack funds so we can stock the clothes.  
 B45: We lack money for buying our stock to sell. B46: We don't have enough money.  
 B47: We would like them to help us we need some sewing machines since we are sewing clothes.  
 B48: No money. B49: We don't have sufficient money. B50: We are asking for shelters  
 where we can sell our goods. B51: To upgrade our organisation. B52: - B53:  
 We lack capital for buying clothes and sell them. B54: I wish the organisation could provide  
 us with electricity and security in our homes. B55: We run short of money to improve our  
 works. B56: We need oneness in all we do. B57: Shelter, water, store rooms for our wares,  
 and toilets. B58: If they could assist in providing me with an office and also help me start my  
 one project. B59: I need a lorry to transport foods to market. B60: We wish to have water  
 at our homes and electricity. B61: We wish to buy a tractor. B62: My opinion is that we  
 cooperate together in peace. B63: To help financially. B64: Water, shelter, and  
 capital. B65: As for now it must improve the profit we are doing and improve our lives as  
 members. B66: We lack money to stock clothes. B67: We run short of funds, to teach  
 others, we don't have shelter. B68: We run short of funds. B69: - B70: Should help

with financing. B71: Shelter, new market, water, capital. B72: I wish that the organisation could help me with money so that I can help others in turn.

**10) Do you think the activities have been successful and beneficial for the members?**

**(Please indicate by cross/tick)**

**Yes, very:** B8, B11, B13, B36, B54, B58, B61. **Yes, to some extent:** B1, B2, B3, B4, B5, B6, B7, B9, B10, B12, B14, B15, B16, B17, B18, B19, B20, B21, B22, B23, B24, B25, B26, B29, B30, B31, B32, B34, B35, B39, B40, B41, B43, B44, B45, B46, B47, B48, B50, B53, B56, B57, B59, B62, B63, B64, B66, B67, B68, B71.

**No, not really:** B9, B14, B28, B37, B38, B51, B55, B60, B65, B70. **No, not at all:** B14, B27, B33.

**11) Do you have activities planned for the next year? (Please state the nature of the activities)**

B1: Yes, built a new market, and sewing. B2: We also need houses for renting for interests.  
B3: Buy and sell clothes. B4: It's making green-bar, Vaseline, candles, polish, and star-soft.  
B5: To stock clothes and make soap, polish, candles, and star-soft. B6: Buy and stock clothes for selling. B7: To make green-bar, Vaseline, candles, polish, and star-soft.  
B8: There are so many needs, and we wish to own a wholesale. B9: -  
B10: We have a market and sewing. B11: - B12: We wish to own flats. B13: -  
B14: So that there must be some development. B15: To stock clothes. B16: None.  
B17: Selling clothes. B18: Stocking clothes to sell. B19: Stocking clothes to sell.  
B20: Buy and sell clothes. B21: We wish to leave a milling machine. B22: We wish to have a place for gardening and even a cultivator for the community. B23: -  
B24: Yes we do, upgrade business, but there a no capital. B25: We in market and sewing clothes. B26: Market security. B27: Yes, teaching children. B28: Yes, we need a wholesale. B29: Yes, I build house for selling my house. B30: Buy clothes.  
B31: We want to be more successful than we are right now. B32: We have through of making soap, Vaseline, star-soft and polish. B33: We need funds to start chicken, and we don't have poultry. B34: Built new market. B35: To stock clothes.  
B36: Yes it is to have diary course. B37: We wish to have a wholesale to store up goods that we sell. B38: We need to form a better organisation and sell vegetables. B39: To continue buying and selling clothes. B40: We needed it to improve our lives more than it is now.  
B41: To make green-bar, soap, Vaseline, candles, polish, and star-soft. B42: We have through of making green-bar, soap, Vaseline, candles, polish, and star-soft. B43: We have

through of making green-bar, soap, Vaseline, candles, polish, and star-soft. B44: Stock clothes and make green-bar. B45: We stock up clothes and make green-bar, Vaseline, candles, polish, and star-soft. B46: We want to make green-bar, soap, Vaseline, candles, polish, and star-soft. B47: We build a shelter to attract tourists in our area. B48: Market, sewing. B49: To buy clothes. B50: More houses for hiring .....get interest. B51: Build a new market. B52: - B53: We through of making green-bar, soap, Vaseline, candles, polish, and star-soft. B54: We wish to have a wholesale. B55: We wish to have a mortuary and a shower for visitor. B56: We want to raise chickens and operate with others. B57: None, because we don't have money yet. B58: Yes, breeding chickens. B59: We wish to have a grinding mill and to raise chickens. B60: Build brigs and herd cattle. B61: We have to build a mini supermarket. B62: Indeed according to the will of God. B63: Yes, we have on markets and sewing. B64: We had a wish to build structures and get more space for story of wares. B65: We still need more space for the project. B66: To stock up clothes. B67: To continue with marketing, raising chickens. B68: We do have and we want to buy a tractor for the project. B69: - B70: We have, market and sewing. B71: None. B72: -

### **12) How much do you pay for being a member per month? (Please indicate by cross/tick)**

**Nothing:** B29. **Less than E5:** B1, B12, B14, B16, B34, B38, B40, B51.

**More than E5:** B2, B3, B4, B5, B6, B7, B8 (E50), B9, B10, B11, B13, B15, B17, B18, B19, B20, B21 (E120), B22, B23, B24, B25, B26, B28 (E50), B30, B31 (E50), B32, B33, B35, B36 (E50), B39, B41, B42, B43, B44, B45, B46, B47, B48, B49, B50, B53, B54 (E50), B55, B56 (E50), B57, B58 (E20), B59 (E120), B60, B61 (E50). B62 (E50), B63, B64, B66, B67, B68, B70, B71.

### **13) How does your membership in CIEAS affect you?**

B1: Has not helped. B2: - B3: It helps us to come together and develop.  
 B4: It helps because we combine together and develop ourselves. B5: It helps us, we unite and develop ourselves. B6: It is helping us in making us come together and develop and save ideas. B7: It helps us to go together and develop. B8: We do similar activities under informal sector. B9: - B10: - B11: I like it very much. B12: - B13: It helps us with our needs at home. B14: In the sense that we unite to them. B15: It helps with unite and develop ourselves. B16: CIEAS is like an umbrella to all organisations.  
 B17: It helps us, we unite and develop ourselves. B18: It helps by putting us together and develops ourselves. B19: We work hand in hand in CIEAS for our development. B20: It helps us, we unite and develop ourselves. B21: - B22: Through the membership

we are able to ask whatever we need from the organisation. B23: We need to work hand in hand for our development. B24: - B25: - B26: - B27: By getting assistance from CIEAS. B28: This is because we and CIEAS are alike. B29: It helps us mix together and develop. B30: It helps us, we unite and develop ourselves. B31: It does well because CIEAS is proud of other organisations. B32: It helps us unite and develop ourselves. B33: The main issue is that the organisation is there to help us. B34: Has not changed. B35: It helps us we come together and develop ourselves. B36: CIEAS is the way and link. B37: - B38: CIEAS will help us through teaching us. B39: It helps us to be together and learn from each other. B40: We really appreciate it. B41: It helps us to be together and learn from each other. B42: It helps us we come together and develop ourselves. B43: We come together and develop ourselves. B44: It helps us we unite. B45: It helps us we unite and develop ourselves. B46: It helps us, we unite and develop ourselves. B47: It is an organisation which helps people. The membership is only E100. B48: - B49: It helps us to be one and so that we can develop. B50: - B51: To help financing and upgrade. B52: - B53: We help each other and develop ourselves. B54: - B55: We do have similar jobs with the informal sector. B56: It brings oneness within us as street vendors. B57: - B58: Yes it affects us because we work with CIEAS. B59: - B60: Being in the informal sector. B61: To uplift us. B62: It is an umbrella for the other organisations. B63: - B64: CIEAS is an organisation we are hoping will help assist us in developing our livelihood. B65: Yes I'm a member. B66: It helps us to unite and develop. B67: The membership is that we are informal sector. B68: CIEAS helps us in various ways. B69: - B70: - B71: - B72: -

**SFTU is an alliance of CIEAS and a collaborating partner with the Danish funder LO/FTF, whose main objective is to improve the work and living conditions of the workers in both informal and formal economy; it is involved in poverty alleviation through decent work.**

**14) Do you know SFTU, and if yes, what is your impression of the work of SFTU?**

B1: Workers Union that helps organisation and peoples. B2: It helps workers and it a good organisation. B3: SFTU helps associations that are non-governmental. B4: SFTU empower associations that are non-governmental. B5: SFTU help or empower associations that are non-governmental. B6: SFTU helps associations that are non-governmental. B7: SFTU empower associations that are non-governmental. B8: The SFTU helps both workers and ordinary people. B9: - B10: I know it helps employees, I don't have problem with it.

B11: I'm okay with it works.      B12: Yes.      B13: SFTU is the voice of the workers in the country.      B14: I don't know.      B15: SFTU helps associations that are non-governmental.      B16: Union that looks after only its members.      B17: SFTU help associations that are non-governmental.      B18: SFTU helps associations that are non-governmental.      B19: SFTU helps associations that are non-governmental.      B20: SFTU helps associations that are non-governmental.      B21: SFTU is a body that look out for employers.      B22: I know nothing about SFTU except that it fights workers rights.      B23: -      B24: -      B25: They help workers in their problems.      B26: It helps employees.      B27: -      B28: SFTU speaks the rights of workers hence we are just street vendors.      B29: SFTU empowers associations that are non-governmental.      B30: It's a worker's organisation that also assists non-governmental organisations in urban and rural areas.      B31: -      B32: SFTU help associations that are non-governmental.      B33: I don't know anything about the organisation.      B34: It helps employees and people with different objectives.      B35: SFTU helps associations that are non-governmental.      B36: SFTU represent workers.      B37: -      B38: I know nothing.      B39: SFTU empowers associations that are non-governmental.      B40: It fights for the rights of workers.      B41: SFTU empowers associations that are non-governmental.      B42: SFTU is an organisation that helps associations that are non-governmental.      B43: SFTU is an organisation that helps associations that are non-governmental.      B44: -      B45: SFTU helps associations that are non-governmental.      B46: SFTU helps associations that are non-governmental.      B47: I know that it's an organisation that fights for the worker's rights.      B48: Workers.      B49: SFTU it is the way for associations that are non-governmental and in communities.      B50: It helps workers and it is a good organisation.      B51: It helps unions.      B52: -      B53: It helps organisations that are non-governmental.      B54: -      B55: They fight for the rights of the workers and of those who are self-employed.      B56: SFTU helped us to be able to sell in the streets.      B57: I don't know about them.      B58: It is a workers representation organisation.      B59: We know that it fights for the rights of the workers.      B60: SFTU is an umbrella to employees.      B61: To look for the welfare of the workers and the mass.      B62: I know that it fights for the worker's rights.      B63: All I know is that it's a worker's organisation. I have no problems about it.      B64: I am not sure about SFTU.      B65: It helps the workers where necessary.      B66: SFTU help associations that are non-governmental.      B67: I know that it helps workers.      B68: It looks for the welfare of the workers.      B69: I don't know.      B70: I only know that it helps employees. I don't see anything wrong with it.      B71: I don't know.      B72: -

**15) Is SFTU playing a meaningful role in the development of Swaziland?**

B1: Yes. B2: Yes. B3: Yes. B4: It assists in the development of people in the rural and urban areas. B5: It plays a great role in developing rural and urban people. B6: Yes. B7: It plays a great role in developing rural areas and urban. B8: Yes, but the government does not trust it. B9: - B10: Yes. B11: The prevailing issue in Swaziland is poverty, there's no money in Swaziland. B12: Yes. B13: Yes. B14: Yes. B15: Yes. B16: Yes. B17: Yes. B18: Yes. B19: Yes. B20: Yes. B21: It only helps people living in towns. B22: I don't see their role in improving people's lives in the country. B23: Yes. B24: - B25: It played a very good role. B26: Yes. B27: - B28: Yes it plays a very big role. B29: Yes. B30: Yes. B31: I think it is an organisation which is above other organisations in Swaziland. B32: It plays a great role by developing people in rural areas. B33: It plays a good role because there are those who got help. B34: Yes. B35: Yes. B36: Yes, it plays a major role. B37: - B38: It plays a role of improving the workers. B39: Yes. B40: Yes. B41: It plays a great role in developing the rural and urban people. B42: It plays a great role in developing the rural and urban people. B43: It plays a great role in developing the rural and urban people. B44: - B45: It plays a great role by developing people in rural areas. B46: It plays a great role in developing the rural areas and also in town. B47: It plays a very important role since it teaches on rights of workers. B48: Yes. B49: Yes. B50: Yes. B51: Helps unions. B52: - B53: It plays a pivotal role in developing the lives of the Swazi people and urban areas. B54: - B55: Yes for you can realise the weakness of the Swazi government. B56: Yes, for they looks for our wellbeing. B57: - B58: Yes. B59: As for now it helps those who are in urban, not in rural areas. B60: Only helps employees not us. B61: Yes. B62: Indeed for we are also under its privileges B63: Yes. B64: - B65: Especially to the workers. B66: - B67: Yes. B68: Yes it does. B69: - B70: Yes. B71: - B72: -

**16) Do you appreciate the efforts made by SFTU to democratise in Swaziland?**

B1: Yes. B2: Yes. B3: Yes, we are thankful and we see the difference. B4: Yes there is. B5: Yes, we are thankful and we see the difference. B6: Yes, we are thankful and we see the change. B7: Yes, we are very grateful, we see the changes. B8: Indeed. B9: - B10: Yes, it is clear. B11: Yes, it is evident. B12: SFTU is workers union. B13: Yes. B14: Yes. B15: Yes, we see the changes and we are grateful. B16: Yes. B17: Yes, we are thankful and we see the difference. B18: Yes, we are thankful and we see the difference. B19: Yes, we see the job done by SFTU.

B20: Yes, we are thankful and we see the difference.                      B21: It helps in urban settlement.  
 B22: We don't see its role for there is no freedom in the country.                      B23: -                      B24: -  
 B25: Yes, its role is evident to anyone.                      B26: Yes, it's clear.                      B27: -                      B28: Yes, it is evident.  
                     B29: Yes, we are grateful and we see the changes.                      B30: Yes, we are thankful and we see the difference.  
                     B31: Yes, it is good in my view.                      B32: Yes, we are thankful and we see the changes.  
                     B33: Its role is evident.                      B34: Yes.                      B35: Yes, we see the difference and we are grateful.  
                     B36: Yes, because it fights for workers rights and there exploitation.  
 B37: -                      B38: The works of SFTU can be seen if we can be independent.  
 B39: Yes, we thank them and we see the difference.                      B40: Yes.                      B41: Yes there is.  
 B42: Yes, we are thankful and we see the chances.                      B43: Yes, we see the changes.  
 B44: -                      B45: Yes, we see the chances and we are thankful.                      B46: Yes, we see the difference.  
 B47: Its work is evident, but is being hindered by the government somehow.                      B48: Yes, it's shown.  
 B49: Yes it works commendable and it's visible.                      B50: Yes.                      B51: It's seen.  
 B52: -                      B53: Yes, we see change.                      B54: -                      B55: Yes, for they are trying to bring change.  
 B56: Yes, but not that much since we are not free here in Swaziland.                      B57: -                      B58: Yes.  
 B59: It helps only in towns.                      B60: Lately it is invisible.                      B61: Yes.                      B62: Indeed for without it we do not know where we could have been.  
                     B63: Yes...                      B64: -                      B65: Only to the workers.  
                     B66: Yes, we see the chances and we are thankful.                      B67: Yes, it can be more evident.  
                     B68: SFTUs role is evident.                      B69: -                      B70: Yes, the works done by SFTU can be seen.  
 B71: -                      B72: -

**17) Do you think the informal economy is a major employer in Swaziland? (Please indicate by cross/tick)**

**Yes:** B1, B2, B3, B4, B5, B6, B7, B8, B10, B11, B12, B15, B16, B17, B18, B19, B20, B23, B24, B25, B26, B27, B28, B29, B30, B31, B32, B34, B35, B36, B39, B40, B41, B42, B43, B45, B46, B47, B48, B49, B50, B51, B53, B54, B55, B56, B57, B58, B60, B61, B62, B63, B64, B65, B68, B70, B71.                      **No:** B13, B21, B22, B59, B68,                      **I have no idea:** B14, B33, B37, B38, B69.

**18) Are there more women than men in the informal sector?**

B1: Yes.                      B2: Many women.                      B3: Yes, females dominate.                      B4: Yes, a lot of females.  
 B5: They are many females.                      B6: Yes, they are many females.                      B7: There are more females than men.  
                     B8: There are more women                      B9: Yes they are in numbers.  
 B10: More females.                      B11: There are more women.                      B12: Many females.                      B13: Yes, they are many who works for themselves.  
                     B14: We are equal.                      B15: Yes, they are many.  
 B16: Yes.                      B17: Yes, there are many females.                      B18: Yes there are many females.

B19: Yes, there are many females.    B20: Yes, there are many females.    B21: More women than men. B22: More women than men.    B23: Yes there are many females.    B24: female. B25: More women.    B26: More females.    B27: Yes.    B28: Yes, they are many. B29: Yes there are many females.    B30: Yes, they are many.    B31: There are more women than men.    B32: Yes, females dominate.    B33: In my group we are equal. B34: Lots of females.    B35: Yes, they are many. B36: Yes, they are more than men. B37: More women.    B38: The women.    B39: Yes, they are a lot.    B40: They are too many.    B41: Yes, there are more females than men.    B42: Yes, there are more females than men.    B43: Yes there are many females.    B44: -    B45: Yes they are many females.    B46: They are many females.    B47: More women.    B48: Lots of women. B49: Yes, there are a lot of people.    B50: More women.    B51: Most are females. B52: -    B53: Yes they are many.    B54: They are in numbers.    B55: Women.    B56: More women than men.    B57: Females.    B58: More women than men.    B59: More women than men.    B60: Females.    B61: Females are many.    B62: There are more women than men. B63: -    B64: Female.    B65: More women.    B66: Yes they are many females. B67: More women.    B68: They are many.    B69: -    B70: More female.    B71: Yes. B72: -

**19) Are there many children in the informal economy? (Under the age of 15)**

B1: None.    B2: They are very few.    B3: None.    B4: None.    B5: None. B6: None.    B7: None.    B8: Most of them are above 15 years.    B9: They are not many.    B10: Yes a lot.    B11: They are above 15.    B12: Yes.    B13: Very few. B14: There are many.    B15: None.    B16: No.    B17: None.    B18: None.    B19: None. B20: None.    B21: None, they are still in school.    B22: There are very few.    B23: None.    B24: Yes, but they are sent parents to do the job.    B25: There are many. B26: Yes a lot. B27: Yes.    B28: From 15 and above.    B29: None.    B30: None. B31: There are some, but not that much for most of them are in schools.    B32: None. B33: There are many children.    B34: None.    B35: None.    B36: No, there are not many.    B37: There are more of them.    B38: They are above 15.    B39: None. B40: Yes.    B41: No.    B42: -    B43: No, there are none.    B44: -    B45: None. B46: No.    B47: few of them.    B48: -    B49: None.    B50: There is none of them. B51: Lot.    B52: -    B53: no.    B54: Most of them are above 15 years.    B55: They are. B56: They are many because they are not at school due to the lack of money for sending them to school.    B57: None.    B58: There are a lot.    B59: None, they are in school.    B60: A few most are at school.    B61: -    B62: No, since most of them are in schools.    B63: Yes,

there are many. B64: No, there's none. B65: They are many due to lack of work.  
B66: None. B67: Very few, for they are at school. B68: They are very few. B69: -  
B70: Yes a lot. B71: No. B72: -

**20) Are there many young people in the informal economy? (Between the age of 15- 35)**

B1: Lots. B2: They are in numbers. B3: They are many. B4: They are a lot. B5:  
They are many. B6: They are many. B7: They are a lot. B8: Most of the youth are self  
employed. B9: They are in numbers. B10: Lots of them. B11: They are many.  
B12: So much. B13: Not many. B14: There are many. B15: They are many.  
B16: A lot B17: They are many. B18: They are many. B19: There are a lot of  
youth. B20: Many B21: Few. B22: They are in numbers. B23: There is a lot of  
youth. B24: Quite a lot. B25: They are in numbers. B26: Lots of them.  
B27: Yes. B28: There are many of them. B29: Many. B30: There are many of  
them. B31: There are many of them. B32: Many. B33: There are plenty of them.  
B34: Lots. B35: They are many. B36: They are there, but they are not many.  
B37: 4000- 5000 B38: There are so many. B39: Yes, they are a lot. B40: They are  
many. B41: They are a lot. B42: Many. B43: They are many. B44: - B45:  
They are many. B46: They are many. B47: Few of them, for don't like to be self-employed.  
They want to be hired or employer. B48: Lots. B49: They are many. B50: Many of  
them B51: Lot. B52: - B53: Many. B54: They are in numbers.  
B55: They are so many. B56: They are many since there is no work at all. B57: A lot of  
youth. B58: There are a lot. B59: Very few. B60: They don't like working.  
B61: About 50. B62: They are the ones who are needy. B63: Lots of them. B64: -  
B65: There are many since there are no jobs at all. B66: They are many. B67: They are in  
numbers. B68: They are not many. B69: - B70: Lots. B71: - B72: -

**21) Is it a problem that the informal economy is so huge, why?**

B1: It's a problem because if some people have finished school they would be getting good jobs.  
B2: There are works at all in Swaziland. B3: It is a problem there are no jobs. B4: No, it  
is not a problem. B5: Yes it is a problem because there are no jobs. B6: It is a  
problem because there are not sufficient jobs. B7: Yes it is a problem because there are  
not enough jobs. B8: The main issue is that there are no job opportunities in Swaziland.  
B9: There are no problems. B10: Problem due to unemployment. B11: It is not a problem.  
B12: Problem is there is no work. B13: Economy rises when people are in business. B14:  
Due to the lack of jobs. B15: It is a problem because there are not enough jobs.

B16: Problem because there are no jobs.      B17: It is a problem because there are no jobs.  
 B18: It is a problem because there are not sufficient jobs.      B19: It's a problem there are no formal jobs for us all to get employed.      B20: It is a problem because there are no jobs.  
 B21: Most works for whites.      B22: I see no problem in they can be more people who work for themselves in Swaziland.      B23: -      B24: It's not a problem because we all working for and getting money.      B25: There are no jobs in Swaziland.      B26: No jobs.      B27: -  
 B28: There are no jobs in Swaziland.      B29: It's a problem because there are no jobs.      B30: They are many.      B31: Yes, because here in Swaziland we are alike with those who are educated.      B32: Yes, it is a problem that there are no jobs. B33: It's not a problem at all.  
 B34: Problem is unemployment.      B35: It is problem because there are no jobs. B36: -  
 B37: We are more compared to those who should buy.      B38: They don't get jobs and prefer to be self- employed.      B39: It's a problem because there are insufficient jobs for us all.  
 B40: It's a problem because there are insufficient jobs in Swaziland.      B41: Yes, it is a problem that there are not enough jobs to get hired.      B42: It is problem because there are no jobs.  
 B43: No, it's not a problem.      B44: -      B45: Yes, It is problem because there are no jobs.  
 B46: Yes, it is a problem that there are not enough jobs.      B47: It is because most of the people are self-employed.      B48: No jobs.      B49: It is a problem because there are no jobs.  
 B50: The problem is that there are no jobs.      B51: Problem due to no work.      B52: -  
 B53: No, it's not a problem.      B54: It is because there are no jobs in Swaziland.      B55: It's a problem because there are more youth.      There are no jobs in Swaziland.      B57: It is not a problem because you are not held down of employers but you are a businessman of your one.  
 B58: Yes, it is a problem.      B59: Most of them are working in towns.      B60: Not a problem.      B61: We are trying to earn a living and the bigger problem is the shortage of working tools.      B62: It's a problem, but we don't know why we're not taken care of.      B63: Problem of employment.      B64: It's not a problem because it's also a form of employment too like any other.      B65: Due to the lack of funds I can't do anything.      B66: It is a problem because there are not enough jobs.      B67:      Because there are no jobs in Swaziland.      B68: It is not a problem.      B69: -      B70: Problem because no jobs.      B71: It is not a problem because you are not regulated by anyone else.      B72: -

## **22) How can these issues best be handled?**

B1: Take people into good jobs.      B2: We need funds to improve our lives.  
 B3: If we can propose funds from business people.      B4: -      B5: If we can propose business people to help us financial.      B6: Propose finances from business people.      B7: By asking business people.      B8: We hope that these organisations will negotiate with the

government. B9: - B10: Government should create jobs. B11: Borrow us some money.  
 B12: We should be given money to progress. B13: It is a problem when people are not  
 Swazis as they take the economy out of the country. B14: To have more job opportunities.  
 B15: If we can propose business people to come to our people. B16: Get financial help to be  
 able to survive. B17: If CIEAS can visit rural areas. B18: If we can propose business  
 people for their help. B19: - B20: If we can propose business people for their help.  
 B21: - B22: I don't see the problem. B23: - B24: - B25: Only if government  
 can create more job opportunities in Swaziland. B26: Government should create jobs.  
 B27: - B28: By having those who will speak for our rights. B29: None. B30: To  
 propose business people to get help. B31: By making some agreements with the Swazi  
 government. B32: To propose business people to get help. B33: Let the SFTU give  
 support to those who need it. B34: Take educated people and give them employment.  
 B35: If we can propose business people to help. B36: - B37: We need cold rooms to  
 keep our goods. B38: In finding money to meet their need in life. B39: To ask help  
 from developed countries. B40: We first work for ourselves. B41: If CIEAS can visit  
 the rural. B42: If we can ask or negotiate with business people. B43: - B44: -  
 B45: To propose business people to get help financial. B46: - B47: Through creating  
 more job opportunities. B48: Government should provide more jobs. B49: To propose  
 business people to help. B50: Is that we need money to improve our lives. B51: have  
 money. B52: - B53: - B54: I think if we can ask SFTU to negotiate Swazi Government.  
 B55: If we can meet in many areas to come up with different ways that will bring change.  
 B56: We need to become one in all we do. B57: - B58: We should work together.  
 B59: - B60: - B61: If we can get working tools. B62: It could be better if we can come  
 together we can win. B63: Should have organisation in small and big businesses. B64:  
 Availability of jobs would be best thing so as to eradicate crime. B65: We need to cooperate  
 with the powerful business people. B66: To propose business people B67: Only if the  
 government can open more job opportunities. B68: It is not a problem. B69: -  
 B70: Government should focus on job creation. B71: - B72: -

### **23) What do you think needs to be done for further organisation of informal workers in Swaziland?**

B1: Should have people within employers. B2: We need more workshops to empower us.  
 B3: If CIEAS can visit rural areas. B4: - B5: If CIEAS can visit communities.  
 B6: If CIEAS can go visit rural areas. B7: If CIEAS visit people in rural areas. B8: We need to  
 cooperate in all things we as organisations. B9: - B10: Unions between young and old

businessmen. B11: Borrow us some money. B12: There should be meetings in big businesses. B13: All associations must be combined to one. B14: I don't know. B15: If CIEAS can visit rural areas. B16: To create objectives and stick to them. B17: If CIEAS can visit rural areas and communities. B18: If CIEAS can visit rural areas. B19: - B20: If CIEAS can visit those people out there in rural areas. B21: To be educated on certain jobs. B22: I think that if we can form some wholesales that can link us with others (organisations). B23: CIEAS should go around all the places where there is informal sector. B24: I don't know. B25: We need cooperation between small businesses and the bigger areas. B26: Should have meetings, young businessmen and young. B27: - B28: Only if the 4 regions can meet and discuss issues. B29: If CIEAS can visit rural areas. B30: If CIEAS can visit rural areas. B31: By being taught on how important it is to be in one accord. B32: If CIEAS can visit communities. B33: We need to come together and discuss issues. B34: Should have union employers. B35: If CIEAS can visit rural areas. B36: - B37: We need to be one in all that we do. B38: We need to come together and discuss on solutions on the issues. B39: If CIEAS visits rural areas. B40: More workshops are needed to teach them on how to face life. B41: If CIEAS can visit communities in the rural areas. B42: If CIEAS can teach urban and rural people. B43: - B44: - B45: If CIEAS visits rural areas. B46: If CIEAS can visit rural areas. B47: We want more workshops for more knowledge. B48: Should have meeting between small and big business men. B49: If CIEAS can visit communities. B50: We can do it if we can hold workshops with the prosperous business people to share with us how they coopered. B51: Unions should come together. B52: - B53: - B54: We should share ideas and cooperate in all we do as organisations. B55: We are requesting those organisations which are well organised to help us also. B56: We have to listen to one another in order to prosper. B57: We need to assist each other in bargaining. B58: - B59: Is that they need some funds to start their own projects. B60: I don't know what to do. B61: Through workshops which can make us to one. B62: Being well taught in Swaziland for it is very important. B63: By creating jobs. B64: Bring in investors that will help develop the livelihood of the informal economy workers. B65: We need to be members of CIEAS as our leaders. B66: CIEAS can visit rural areas. B67: Through sharing ideas between small and big business owners in the country. B68: They should form one organisation for the workers. B69: - B70: Organisation in young businessmen and old. B71: I don't know. B72: -

## 24) How do you think your association and CIEAS could get more members?

B1: Should show its objectives to people. B2: - B3: It must go out and teach people. B4: By teaching rural areas. B5: If we can learn more. B6: If people can get knowledge about this. B7: By teaching people. B8: It should teach about the benefits of being a member. B9: - B10: Job creation. B11: Provide more opportunities for job. B12: Meeting between businesses. B13: Associations must get help to that others can see what is happening. B14: Through teaching them. B15: To go and teach them about the development. B16: Sensitise more communities and those being helped should invite more people to join. B17: They must go and teach them. B18: If we can teach a lot of people. B19: - B20: If we go and teach them. B21: Should show more developments on members. B22: It needs to visit all the consistency centres explaining on how they operate. B23: We need to train and capacitate. B24: - B25: Through more job opportunities. B26: Must have meetings with businessmen. B27: They can get members starts produce and giving. B28: Through teaching those who are in the rural areas. B29: By teaching people. B30: If people can have knowledge. B31: Through teaching those who are in rural places about CIEAS. B32: If we can teach the people. B33: We need to go and teach those who are blank about CIEAS. B34: Should show its objective to people. B35: If we can teach the people and share our ideas. B36: - B37: Through some discussions. B38: To meet members of the other organisations and have some discussions. B39: If we get educated. B40: Through workshops. B41: If they can continue teaching people and visit rural areas. B42: By teaching them. B43: By teaching people in rural areas. B44: - B45: If we can visit people and share our ideas. B46: If we can teach all the communities. B47: We can try to teach those who are not members. B48: Should be more jobs and organisations. B49: Talk with the government. B50: - B51: Show the use of their job. B52: - B53: By teaching people that are in rural areas. B54: - B55: Lobby and advocate. B56: It should go and teach in the rural areas too. B57: We need to help each other. B58: By that we tell more people about CIEAS. B59: Really it helps the community. B60: Should conduct workshops. B61: If those who requested first are given, they can get. B62: We need the side of the majority and that it can help. B63: I wish to see more, as some countries have a better living. B64: By meeting and working with an organisation that would be of great multitude so as to lobby for better chances. B65: It can get more members through visiting rural areas. B66: To teach people and share ideas. B67: Through advocating its products. B68: If the current members can get help, others can also wish to join because of the benefits they'll see. B69: - B70: We should have jobs. B71: - B72: -

**25) Do you wish Swaziland was more democratic? (Please elaborate your answer)**

B1: Yes, independence to abused children at schools and women at home.  
B2: Yes, for in other countries they lead a better life.      B3: Negotiate with our government.  
B4: -      B5: Talk to government.      B6: Talk to government to sponsor.      B7: If we can communicate with the government.      B8: I wish it to be more democratic so that people can be free.      B9: Yes we need so much.      B10: I wish because some countries have better jobs.  
B11: Yes I want.      B12: I wish because some countries have freedom.      B13: Yes, I wish because opportunities of work will be sufficient.      B14: Indeed I wish.      B15: Have some talks with the government.      B16: Yes, because even if we get a little, only one, and the same people get.      B17: Have talks with the government.      B18: If we can negotiate with government.      B19: -      B20: Talks and communicate with the government.      B21: -  
B22: I wish that we are free so that we can be given what we want by the government even individuals.      B23: Yes, I do.      B24: Yes, we do want democracy.      B25: I wish, for other countries are in peace      B26: I wish. Some countries have a better life.      B27: -  
B28: Yes, we wish very much.      B29: If we can talk and tell the government.      B30: Negotiate with government.      B31: Yes I wish that the government would accept my requests.  
B32: Talks and communicate with the government.      B33: I want to see Swaziland prospering.  
B34: Yes, good life.      B35: Talk with government.      B36: -      B37: -      B38: I wish for it to be independent through the help from SFTU.      B39: If we can communicate with the government.      B40: If more jobs opportunities are created we can be free.      B41: -  
B42: If we can talk and negotiate with the government.      B43: Yes.      B44: -      B45: Talk with the government to ask for financial help.      B46: -      B47: We would like to be independent in the country.      B48: Because some countries are having a good life. B49: Talk with the government.      B50: Yes, they can join if our lives are improved.  
B51: We want independence.      B52: -      B53: -      B54: -      B55: Yes.      B56: I wish for the majority to rule in the country.      B57: Yes.      B58: -      B59: -      B60: Yes.  
B61: Yes I wish.      B62: Through being together we can win.      B63: Yes I wish.      B64: -  
B65: I think we are comfortable with what we are.      B66: Talk with the government.      B67: Yes because many countries are not in good state at all.      B68: I wish.      B69: No, I dispute a lot.      B70: I wish. Some countries have better lives.      B71: Yes I wish.      B72: -

**26) If yes, how could it be achieved?**

B1: We should all join SFTU.      B2: -      B3: Negotiate with our government.      B4: -  
B5: Talk to government.      B6: Negotiate with government.      B7: Communicate with our government.      B8: I wish that SFTU will negotiate with Swaziland's

government for our wellbeing. B9: - B10: - B11: Make announcement in case there are some jobs. B12: - B13: People of Swaziland must be one and tell government to change laws that are not people friendly and so that we can get good job opportunities. B14: I don't know. B15: Talk with the government. B16: We should all join CIEAS. B17: Have some talks with the government. B18: Have some talks with government. B19: - B20: Negotiate with the government. B21: - B22: This can be achieved through counselling the people's needs in communities. B23: There needs to be genuine dialogue. B24: I am not so sure. B25: Through cooperation and members. B26: - B27: - B28: The organisations should negotiate with the Swazi government. B29: Have some talks with government. B30: Negotiate with government. B31: Through cooperation here in Swaziland. B32: Talks and communicate with the government. B33: I really do not know. B34: Join SFTU. B35: Talk with government. B36: - B37: - B38: - B39: If we can communicate with the government. B40: Through applying on CIEAS. B41: If we can communicate with our government. B42: If we can talk and negotiate with the government. B43: If they can get proper teaching. B44: - B45: Talk with government. B46: If we can talk with the government. B47: We can do it by being one in all we do. B48: We should have a president. B49: Talk with the government. B50: - B51: Join SFTU. B52: - B53: - B54: - B55: We can be able to come up with solutions through discussions. B56: If the government could listen to us. B57: I'm not sure what we can do. B58: - B59: - B60: Nothing we can do. B61: For the country to develop. B62: - B63: - B64: Dialogue with the government, not fight against them. B65: Through discussions only. B66: Talk with the government. B67: On if we can be led by a president. B68: - B69: - B70: - B71: I don't know. B72: -

**Thank you so much for your kind participation, and I wish you good luck.**

### **Questionnaire C - for informal workers who are not in an association.**

#### **What is the size of the informal economy, and how many people are organised?**

C1: - C2: There are a few people working than those who are not, and those who do business are few because they don't have money. C3: - C4: I'm alone. C5: - C6: I'm alone. C7: - C8: One. C9: We are 10, 4 females and 5 males.

**Dear worker, please answer the following questions as thoroughly as possible. Your comments are personal and you will not be quoted directly. If you wish to elaborate on an answer, please refer to the number of the question and write on the back.**

**1) Male:\_\_\_\_\_ or Female:\_\_\_\_\_ (Please indicate by cross/tick)**

**2) Age: \_\_\_\_\_**

C1: M32      C2: F32      C3: F38      C4: F48      C5: F49      C6: F51      C7: F52  
C8: M63      C9: M72

**3) How do you earn a living?**

C1: -      C2: Hand weaving.      C3: Sewing.      C4: Sewing.      C5: Street vendor.  
C6: Sew aprons and bags.      C7: -      C8: Maize and cotton farmer.      C9: I plough mealie and breed chickens.

**4) For how long have you been sustaining yourself?**

C1: 15 years.      C2: 10 years.      C3: 10 years.      C4: 10 years.      C5: 2 months.  
C6: 1984 - 2009      C7: -      C8: 35 years.      C9: 2 years.

**5) Do you know of any associations you could choose to be a member of? (Please indicate by cross/tick and if 'yes' elaborate)**

**Yes: \_\_\_\_\_, which?**

C1: Yes.      C2: Yes, member of CIEAS which is new.      C5: Philani Bomake Street vendor.  
C6: Yes.      C7: Yes.

**No: \_\_\_\_\_,**

C3: No.      C8: No.      C9: No.

**I have no idea: \_\_\_\_\_**

**If 'yes' in question no. 5:**

**5 a) Why are you not a member?**

C1: Don't like being in an organisation.      C3: Yes.      C4: No one has shown interest.  
C5: I don't have joining fees.      C6: No organisation to join so far.

**If 'no' or 'I don't know' in question no. 5**

**5 b) Would you wish join an association?**

C1: no.      C3: Yes, if there is any.      C4: Yes if there is any available.      C5: Yes.  
C6: If we can see success.      C8: I don't know.

**6) How much would you be able to pay for being a member of an association related to your field of work? (Please indicate by cross/tick)**

Nothing: \_\_\_\_\_ Less than E5 \_\_\_\_\_ More than E5: C3, C6, \_\_\_\_\_ More than E10: C5, C7, C8.

**7) What would you expect to get out of your membership?**

C1: - C2:- C3: Development. C4: So much. C5: I can be able to get more money.  
C6: I can get CIEAS from it. C7: - C8: Good life. C9: -

**8) What would make you interested in becoming a member of an association?**

C1: - C2: - C3: Capacity building. C4: To show commitment. C5: Seeing development in that organisation. C6: Being successful. C7: To have money can make me happy. C8: To be taken care of my problems. C9: -

**9) How do you think more people would join an association?**

C1: - C2: - C3: More education. C4: To show progress. C5: - C6: - C7: -  
C8: To be helped financially, educationally until they can sustain themselves. C9: -

**SFTU is an alliance of CIEAS and a collaborating partner with the Danish funder LO/FTF, whose main objective is to improve the work and living conditions of the workers in both informal and formal economy; it is involved in poverty alleviation through decent work.**

**10) Do you know CIEAS? If yes how is your impression of the work of CIEAS?**

C1: - C2: - C3: - C4: I don't know CIEAS. C5: I don't. C6: - C7: -  
C8: I don't know. C9: I have heard, and I will them.

**11) Do you know SFTU? If yes, how is your impression of the work of SFTU?**

C1: - C2: - C3: - C4: Nothing. C5: - C6: - C7: It comes that they toytoy (demonstrate) and workers get expelled and SFTU is not helping them in any way.  
C8: I know they help people who are needy. C9: -

**If 'yes' in question no. 11**

**11a) Is SFTU playing a meaningful role in the development of Swaziland?**

C4: They play a major role in employees and us people. C5: I don't. C7: To develop the country. C8: Yes, especially in 27 demands. Grandmothers and grandfathers are now paid grants.

**11b) Do you appreciate the efforts made by SFTU to democratise in Swaziland?**

C4: No. C7: No. C8: Yes. C9: -

**12) Do you think the informal economy is a major employer in Swaziland? (Please indicate by cross/tick)**

Yes: C4, C5. No: C7, C8, C9. I have no idea: \_\_\_\_\_

**13) Are there more women than men in the informal sector?**

C1: - C2: - C3: Females. C4: Yes. C4: - C5: Females. C6: Female. C7: No. C8: None. C9: Females are more than males.

**14) Are there many children in the informal economy? (Under the age of 15)**

C1: - C2: - C3: None. C4: No. C5: None. C6: Some sell eg. Liqusha<sup>2</sup> C7: No. C8: They are few. C9: No they are not working.

**15) Are there many young people in the informal economy? (Between the age of 15- 35)**

C1: - C2: - C3: Lots of them. C4: - C5: Quite a lot. C6: Too much. C7: Nothing. C8: Very few. C9: Very little.

**16) Is it a problem that this group is so big, why?**

C1: - C2: - C3: Yes, because if there is no employment you don't have money but when you are employed you get paid at the end of the month. C4: Shortage of employment. C5: Yes. C6: It is a problem. C7: Very few. C8: Nobody care about them. C9: -

**17) How can these issues best be handled?**

C1: We should be given a chance for open an organisation. C2: - C3: Employment opportunities C4: If we could get help. C5: - C6: - C7: To get help from the King's foreign donors (friends). C8: We must be together and one. C9: -

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<sup>2</sup> A green nutritious vegetable.

**18) What do you think needs to be done for further organisation of informal workers in Swaziland?**

C1: - C2: - C3: We have to have a major meeting and discuss all our problems. C4: They should be one. C5: - C6: We must form organisation. C7: All regions must be one. C8: People must stand up and work. C9: -

**19) How do you think your association and CIEAS could get more members?**

C1: - C2: - C3:- C4: They should inform us about the organisation and we can join. C5: - C6: - C7: Workshops must be done and that they must be one. C8: Through dialogue. C9: CIEAS must help this association so that others can see,

**20) Do you wish Swaziland was more democratic? (Please elaborate your answer)**

C1: - C2: - C3: Yes, but I'm scared to even talk about it. C4: Yes we need more independence. C5: Yes I wish. C6: We wish to get freedom. C7: - C8: Yes I wish, and communication is essential. C9: -

**21) If yes, how could it be achieved?**

C1: - C2: - C3: I don't know but I'm really afraid. C4: We wish to join. C5: I don't know. C6: If I get money in market. C7: - C8: Communication must be done. C9: -

**Thank you so much for your kind participation, and I wish you good luck.**