

Abstract in English

This project investigates the Internet website www.sundhedskvalitet.dk from a user point of view.

The website is published by the Ministry of the Interior and Health and the National Board of Health to enhance the free choice of health care provider and the patients involvement in his or her own patient care.

Using both a kvalitative and a kvantitative method, the project finds that almost nobody uses the website and those who do use it, do not quite rely on the data they find there.